



NORFOLK

Department of Utilities

January 5, 2015

Water and Sanitary Sewer Infrastructure Improvements

Planned for East Ocean View

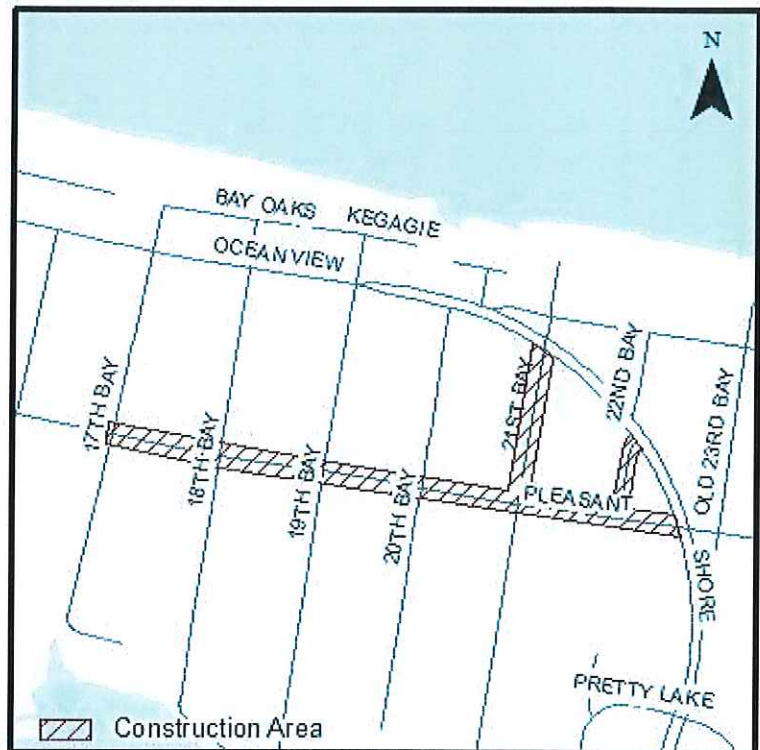
Work set to begin in Spring 2015

Dear Valued Customer,

The City of Norfolk Department of Utilities is pleased to have scheduled a \$2.4 million improvement project in your neighborhood. The project area (shown on the map to the right) will receive new water and sanitary sewer pipes and resurfaced streets.

The City's contractor, T.A. Sheets, is planning to begin work in the spring of 2015 and finish in the spring of 2016. Prior to construction you may also notice utility markings and survey work in the neighborhood.


The City and our contractor will do our best to minimize the unavoidable disruptions associated with the construction.



If you have any questions regarding this project, please do not hesitate to contact the City's on-site construction inspector, Thomas King. He can be reached by cell phone at 813-5450 to respond quickly. You may also contact the project manager, Gabriel Phelps, at 664-6737.

The Department of Utilities looks forward to completing this project which will enhance your water and sanitary sewer services for years to come.

Sincerely,


Kristen M. Lentz, P.E.
Director of Utilities